

# Neighbourhood Support Waitakere

Our Year.... 2025



# Message From Our Chair

Talofa Lava and Warm Greetings to our Strategic Partners, Funders, Sponsors, Supporters, and the networks we work alongside.

Neighbourhood Support Waitākere has continued to run smoothly throughout 2025, with Sharon and Sarah organising the day-to-day running of NS Waitākere, including strengthening our relationships with local organisations and working hand in hand with our community partners.

I would like to acknowledge and thank the Police staff at Henderson Station, our West CPNZ groups, and the Community Policing Teams for their continued support of NS Waitākere, the Safer Plates programme, and the many events we run and attend together.

The continued sponsorship from West City Autos Group, Mitre 10 Mega Westgate & Henderson, and Stanley Black & Decker has provided our organisation with the support needed to supply new drill skins, which play a huge part in our goal to reduce number plate theft.

Henderson Heroes 2025 was once again a resounding success. Moving the date to February and holding the event on a Saturday not only increased attendance but also provided a great opportunity to showcase our amazing local Emergency Responders and Community Service Heroes.

With the increase in weather-related incidents, it has highlighted that Neighbourhood Support is a key stakeholder in providing local streets with the support and resources needed to help people connect and create resilient networks. This works alongside our prevention, safety, social, and community connection message of REACH OUT – LOOK OUT – HELP OUT.

Please continue building social and community connections with your neighbours and the wider community.

“A socially connected street is a resilient street.”

Lastly, I would like to thank everyone who supports our commitment to following our ethos of ensuring our community members feel safer, more connected, and better able to create resilience within our communities.

Stay Well,

Ia Manuia

**Michael Chan Fong – NS Waitākere Chairperson**



# Our Impact



- 2 x Waitākere Coordinators - 1 fulltime Coordinator and 1 x part time Coordinator.
  - Our wonderful Volunteer Committee supporting.
  - 7,350 + households and counting, that are a part of our network. Including Schools, Businesses and Community partners across the West Auckland.
  - Social Media - 10,739 + Followers, 10,163 Likes on Facebook and Instagram 68 Followers.
  - 12 Safer Plates & Free Tool Engraving Events and 523 cars with safer screws installed for 2025 .
  - Our fortnightly email is received by 4,370 + subscribed household members.
  - Working alongside & hand-in-hand with our Strategic Partners and with local community service providers and organisations.
- 

# Overview

Neighbourhood Support Waitakere belong under the Neighbourhood Support New Zealand umbrella, a nationwide community led movement bringing people and neighbourhoods together to create a safer, resilient and connected community.

We work alongside NZ Police West, Auckland Council, Fire & Emergency New Zealand, Auckland Emergency Management & Community Patrols to create safer, caring and well-connected neighbourhoods and communities, reducing the incidents and effects of crime.

Building social connection, community connection and social resilience, strengthening community networks at a hyper-local level to improve the quality of life and enhance wellbeing of those connected streets and communities.



# Connect With Neighbours

**Reach Out,** Its just takes a wave!  
Say 'Kia ora!' or introduce yourself.  
There are many ways to make your street welcoming to people of all backgrounds and cultures.

**Look Out,** Help keep your community safe by looking out for your neighbours. If something doesn't look right, let someone know or get help.

**Help Out,** It's the little things that make a big difference. Have a chat with someone who lives alone or bring in the mail for a neighbour who is away. Check out our Neighbourhood Support Plan for ideas on how you and your neighbours can connect.



Reach Out — Look Out — Help Out



# Community Partnership

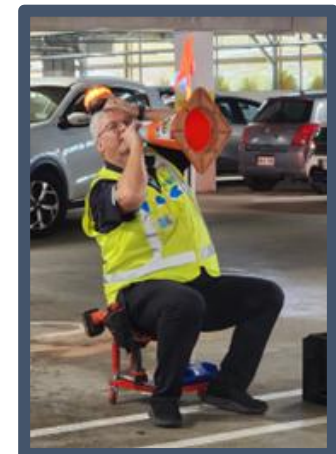
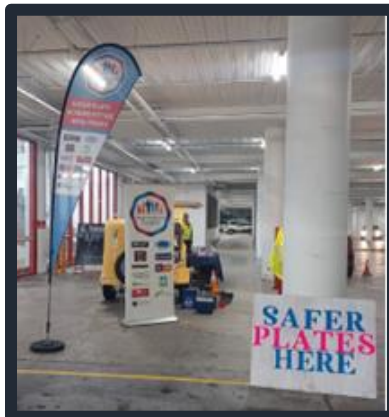
Our partnership with our CPNZ West Groups have grown from strength to strength over the 2025 year.

Our West Community Patrols attend all our local Safer Plates events.

We attend local community events together, as well as promoting each other if either organisations are unable to attend an event, show casing our community partnership and the services we provide.

Neighbourhood Support Waitākere are extremely grateful for this collaborative working relationship.

We extend our thanks to all our West Community Patrol Teams.♥



# Safer Plates Sponsorship

We are extremely lucky to receive sponsorship support from West City Auto group, Mitre 10 Mega – Westgate & Henderson and Stanley Black & Decker.

This support has provided us with ability to continue with our West / Waitakere Safer Plates events we run with the West Auckland Community Patrols & Waitākere Area Police.

We thank our sponsors for providing more Stanley Black and Decker drill skins... your generosity and community spirit is amazing.

**Thank you so much –**

**West City Auto Group**

**Mitre 10 Mega – Westgate & Henderson**

**Stanley Black & Decker**



# When you join a Neighbourhood Support group you will:

- Have a great way to get to know the people that live around you.
- Know all our Group Contacts complete our online training and receive a Certificate of Completion for their CV under the volunteering header.
- All **registered** groups with a Group Contact / Connector are supplied with NS signs & large NS Sticker for their rubbish bins for their street group.
- Know who the vulnerable people are in your street in the event of any kind of emergency.
- Receive emails and alerts that will keep you up-to-date with news from our community partners, including NZ Police, Auckland Emergency Management and FENZ.
- Gain crime prevention tips and resources to improve your household and neighbourhood safety.
- Learn how you can be better prepared for emergencies. By working together, we can support each other, and find solutions for local issues and make our neighbourhoods safer and more welcoming for our diverse communities.
- Be a part of a sustainable network that provides ongoing support.
- Your information is safe with us and is held as required under the privacy act.



# Community Events & Engagement

Street BBQ's – Meet & Greet – Weather & Pandemic Event Advice and Support – Safer Plates & Free Tool Engraving Events – Prevention Flyer Drops – Organising and attending community events – Collaboration and working together with other community organisations – Providing sustainable information and support to our NSW members.



## 2025 Events Attended

- Youth & Family – Massey Matters
- Probus Talk
- WIA Diwali
- Treasuring our Seniors
- Get To Know the Whau
- International Day of The Older Person Expo
- Henderson Heroes
- Glen Eden Day
- Halloween on Luckens
- Seniors Wellness Expo – Hobsonville
- Mitre10 Mega Westgate Ladies Night
- Glen Eden Christmas Twilight Festival
- Henderson Christmas Festival
- Henderson Valley Community Day
- Snow In The Park
- CPNZ Expo
- Safer Plates & FREE Tool Engraving Events
- Mitre 10 Mega Tradie Breakfasts x3
- Placemakers New Lynn with AMI
- Tradie Breakfast

# HENDERSON HEROES 2025

The 2025 Henderson Heroes event was another huge success – even bigger in capacity with all our Emergency Responders & Community Service Heroes showcasing their services!

*Proudly brought to the Community by the Henderson Town Centre Community-Led Plan*



# Burglary and Theft Prevention Advice



Put yourself in a burglar's shoes. If you think like them, you can identify security risks around your home.

The following tips can minimise these opportunities:

- Lock your doors and windows including your sheds and garages.
- Photograph / record make, model and serial numbers of valuables.
- Consider engraving your tools and bicycles with your driver's license number.
- Consider installing sensor lights.
- Store ladders away.
- Keep hedges and plants well trimmed - do not give burglars a place to hide.
- Check and maintain damaged fencing and locks.
- Note down and report car registrations and descriptions of suspicious vehicles or persons. Burglars often scope out a place.



Counterfeit notes circulating in Waitematā District

## ALL VALUABLES REMOVED

Te Kaunihera o Tamaki Makaurau

Insert this side out, as far as the dotted line.  
Place inside driver's side window.

# Prevention Advice

## REMEMBER

**REMOVE YOUR VALUABLES**

**LOCK YOUR VEHICLE**

**TAKE YOUR KEYS**



Register your camera here



CommunityCam

<https://www.communitycam.co.nz/>

## Theft from Vehicles



Prevention Advice

Thieves search vehicles for cash, bank cards, sunglasses, GPS, mobiles phones, laptops, wallets and purses, sports equipment, clothing and any other valuable property left in a vehicle.

Thieves use a range of techniques, but most offending is opportunistic. The following tips will help to minimise these opportunities and keep your vehicle safe:

- Always lock your vehicle and take keys with you when you leave.
- Close all windows and sunroofs.
- Park in well-lit areas when possible.
- Do not leave valuables in your car.
- If you have to leave valuables in your car, make sure they are out of sight.
- Do not leave documents with personal information behind especially passports.
- Do not leave keys to your home / business / boat in your vehicle.



## REMEMBER



**REMOVE YOUR VALUABLES**



**LOCK YOUR VEHICLE**



**TAKE YOUR KEYS**

**In an emergency call Police on 111 or 105 if it is a non-emergency or has already taken place.**

Help keep your community safe and connected by joining Neighbourhood Support today:

[neighbourhoodsupport.co.nz](http://neighbourhoodsupport.co.nz)  
0800 4 NEIGHBOURS

### Parents and drivers - keep kids safe!

# Prevention Advice



<p><b>WARNING</b> IF YOUR BATTERY CATCHES FIRE, EVACUATE IMMEDIATELY AND CALL 111.</p>  <p><b>WARNING</b> USING AN INCORRECT CHARGER FOR YOUR E-SCOOTER CAN CAUSE VIOLENT FIRE IN SECONDS.</p>	<p><b>WARNING</b> IF YOUR BATTERY CATCHES FIRE, EVACUATE IMMEDIATELY AND CALL 111.</p>  <p><b>WARNING</b> USING AN INCORRECT BATTERY IN YOUR E-BIKE CAN CAUSE VIOLENT FIRE IN SECONDS.</p>
<p><b>WARNING</b> IF YOUR BATTERY CATCHES FIRE, EVACUATE IMMEDIATELY AND CALL 111.</p>  <p><b>WARNING</b> USING AN INCORRECT BATTERY IN YOUR E-BIKE CAN CAUSE VIOLENT FIRE IN SECONDS.</p>	<p><b>WARNING</b> CHARGING YOUR VAPE ON YOUR COUCH OR BED CAN CAUSE VIOLENT FIRE IN SECONDS.</p>  <p><b>WARNING</b> CHARGING YOUR VAPE ON YOUR COUCH OR BED CAN CAUSE VIOLENT FIRE IN SECONDS.</p>



**READY TO BURN?**  
Notify us so we know there is a planned fire in this location at [firepermit.nz](https://firepermit.nz)



# Resilience / Preparedness Advice



**Auckland  
Emergency  
Management**  
Tōhonga Moko Orotōtaka o Tāmaki Makaurau



**Get ready  
Know your hazards**



### Get ready Know your hazards

Tāmaki Makaurau Auckland faces various hazards that can strike at any time or with limited warning. While natural hazards like floods and severe weather are more frequent, others such as earthquakes, tsunami, and volcanic eruptions occur less often but could result in major impacts. All these hazards can affect you, your property, and your community.

Understanding these risks can help you prepare and stay safe. Use this booklet to explore the most impactful hazards that could affect Tāmaki Makaurau Auckland or use our hazard viewer to see which risks could affect your home or workplace.

**Know your hazards**

Check Auckland Emergency Management's Hazard Viewer for your where/home, work and schools [aucklandemergencymanagement.govt.nz/1549-16090](http://aucklandemergencymanagement.govt.nz/1549-16090)

Visit [aucklandemergencymanagement.govt.nz/hazards](http://aucklandemergencymanagement.govt.nz/hazards) for further hazard information.

### Hazard Factsheet: Flooding

During wet weather, stormwater naturally flows overland to the lowest point. When the stormwater network reaches capacity after heavy rain, or there is a blockage, greater volumes of water flow overland and may cause flooding. The geography of Tāmaki Makaurau means that most flooding is flash flooding which occurs rapidly after intense rainfall.

Floods are dangerous when:

- water is very deep or travelling fast

- floodwaters have risen quickly
- floodwater contains debris (such as trees or building materials)
- floodwater is contaminated by raw wastewater or other biological contaminants.

[Go to Auckland Council Flood Viewer to see impacts near you](#)

**What is a flood plain?**

Flood plains are areas predicted to be covered by flood water during heavy rain. They occur in low-lying areas and next to streams and rivers, including where streams were historically gaged.

**What is a flood-prone area?**

Flood prone areas are low-lying areas where water can become trapped and collect during heavy rain, especially if the stormwater outlet reaches capacity. They can occur naturally or be created by changes to the land.

### Hazard Factsheet: Severe Storms

Storms are a combination of many different hazards occurring at the same time, including high winds, heavy rain and coastal inundation. Tāmaki Makaurau can experience storms all year around, including tropical cyclones that track down from the tropical latitudes in summer, and strong polar blasts that come up from the 'Roaring 40s' and southern latitudes in the winter.

Low atmospheric pressure associated with storms, combined with high tides or strong winds, can cause coastal inundation. Widespread storms can cause additional hazards, for example heavy rain can trigger flooding and landslides.

How we are impacted by severe storms will change as we experience the impacts of climate change. Rainfall and wind speeds associated with severe storms may become more intense in the future as global temperatures rise.

**During a storm**

- Listen to advice provided by Auckland Emergency Management and emergency services.
- Put your emergency plans into action.
- Close your windows. Pull curtains and blinds over windows to prevent injury from flying glass if the window breaks.
- Take extreme care with items that may conduct electricity if your where/home is struck by lightning.
- Using electric lights is safe during a severe storm but unplug your appliances.
- Turn off air conditioners and heat pumps which can be overloaded by electricity surges from lightning.
- If you live in an old house with metal plumbing, avoid using bathtubs, water taps and sinks as these may conduct electricity.

Stay informed on Weather Watches and Warnings via MetService's email or app: [metservice.com/warnings/home](http://metservice.com/warnings/home)

### What is an overland flow path?

An overland flow path is the natural course water takes across the land. During heavy rain an overland flow path can become a temporary, fast-flowing stream.

**What is coastal inundation and storm surge?**

These occur when normally dry, low-lying land is flooded by the sea. Coastal inundation is more likely during storms as the sea level at the coast rises due to strong winds, lower air pressure, heavy rain, and larger waves. High tides can cause flood waters to encroach further inland.

Coastal inundation and storm surge can cause scouring and erosion of sandforms. Tāmaki Makaurau's coastal cliffs are especially susceptible to erosion by both coastal inundation and severe storms. This in turn can lead to landslides.

**During a flood**

- Keep away from flood waters.
- Do not put yourself at risk to take photos or videos of the flood.
- If water is coming into your where/home, turn off the electricity at the mains. Before you turn the power back on, get an electrician to check it is safe to before doing so.
- If you have been evacuated, it may not be safe to return to your where/home when the floodwaters have receded. Listen to the emergency services and Auckland Council and don't return to your where/home until they tell you it is safe to do so.
- Always assume that flood water is contaminated. Flood water may also be electrically charged from damaged electricity lines.
- If you come into contact with flood water, thoroughly clean hands with anti-bacterial soap or hand sanitiser and wash any clothes or property with hot water, detergent and a household disinfectant bleach solution. See Te Whata Ora's guidance on 'Cleaning up safely after a flood': [aqa.health.nz/assets/Uploads/Resources/Healthy-environments/Flooding/Flood-advice-cleaning-up-APPSA.pdf](http://aqa.health.nz/assets/Uploads/Resources/Healthy-environments/Flooding/Flood-advice-cleaning-up-APPSA.pdf)
- **Never try to drive through flood waters.**
- If your vehicle stalls while driving near flood water, abandon it immediately and climb to higher ground.

To report flooding, call Auckland Council on (09) 301 0101. If flooding is on a highway or motorway, call the NZ Transport Agency | Waka Kotahi on (09) 969 9800.

### Hazard Factsheet: Earthquakes

While technically classed as being a 'low seismic hazard' area, Auckland does have active faults in South Auckland.

Recent mapping by GNS Science has identified three new faults in the Franklin area: Panmua, Pukekohe and Aka Aka faults. More research is required to understand the hazard that these faults pose.

Two well-known faults, the Waioata North and Waioata South Faults, mark the edge of the Kaima Ranges. Scientists estimate the Waioata North and Waioata South faults may be able to generate an earthquake up to magnitude 5.7. This is unlikely to cause widespread damage across Auckland, however there may be localised impacts near the faults themselves.

**Drop, Cover, Hold:**

- stops you being knocked over
- makes you a smaller target for falling objects
- protects your head, neck and vital organs.

When in bed, stay, cover and hold. When in a car, pull over and wait.

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When in bed, stay, cover and hold. When in a car, pull over and wait.

**When an earthquake lasts longer than a minute or is strong enough to make it difficult to stand, move quickly to the nearest high ground or as far inland as you can out of tsunami evacuation zones. Long or Strong, Get Gone.**

**During an earthquake**

- **DROP** down on your hands and knees. This protects you from falling but lets you move if you need to.
- **COVER** your head and neck, or your entire body if possible, under a sturdy table or desk if it's within a few steps of you. If there is no shelter nearby and cover your head and neck with your arms and hands.
- **HOLD** on to your shelter, or your position to protect your head and neck, until the shaking stops. If the shaking shifts your shelter around, move with it. If there is no shelter near you, crawl to an inside corner of the room away from large furniture, and cover your head and neck with your hands and arms.

**Do not stand in a doorway. Do not run outside which risks you getting hit by falling bricks, glass and debris.**

**WHEN AN EARTHQUAKE HAPPENS**

**DROP**

**COVER**

**HOLD**

# MEMBER BENEFITS

**A well-connected community** helps to improve the safety, resilience and well-being of all residents.

Members receive newsletters keeping them up-to-date with what's happening in their communities, including tips and tricks on how to improve home safety, be better prepared for emergencies, crime & fire safety prevention and so much more!

By supporting each other members work together to find solutions for making neighbourhoods safer and more welcoming for all.

Encouraging people to get to know their neighbours is the most important action anyone can take to create safer connected communities.

By getting to know the people living around us, we are more likely to offer, accept, and ask for help when needed.

## Check in on friends, family and neighbours

**Sometimes it's easier to seek help when someone offers their support first. Help start the kōrero by asking if they're OK.**



Neighbourhood Support New Zealand | Creating safe, resilient and connected communities.

**REACH OUT – LOOK OUT – HELP OUT**

# COMMUNICATION – OUR NEWSLETTERS

Week 48 - 2025

[View this email in your browser](#)



## Index - In This Email

To use the below anchor links to each topic/section you need to click on the [View this email in your browser](#) in the header above to do so.

## Latest Updates

- [Have you moved recently?](#)
- [Food For Thought - Fortnightly Quote](#)
- [Police Crime Stats](#)
- [Safer Plates & Free Tool Engraving Events January 2026](#)
- [NS Waitākere Christmas Donation Drive](#)
- [FENZ - Wildfire Campaign](#)
- [This Holiday Season](#)
- [Water Safety Advice — Be Aware of Rises](#)
- [Communicare - Senior Friendship Centres](#)
- [NEW - Looking Out For Our Environment](#)
- [Upcoming Local Events - UPDATED](#)

## Upcoming events

[Whats Happening In Your Local Community...Hubs, Houses, Centres & Libraries](#)

Links provided below or [View this email in your browser](#) to view

## Older Updates and Other Important Links

- [Welcome To Our New Members & How To Contact Us](#)
- [FREE for Existing NSW Members - Please Complete to Receive the NEW NS Stickers](#)
- [Its Completed - Check Out Our Latest 25/26 Magazine](#)
- [Mental Health & Wellbeing Supports That Are Available](#)
- [West Auckland CPNZ Groups Need You](#)
- [Can You Support Us By Advertising In Our Next Magazine?](#)
- [Have You Liked Our NS Waitākere Facebook Page](#)
- [Reference / Links](#)
- [Update Your Contact Details or Unsubscribe From This Email](#)

## Want to view this newsletter in a different language?

To add the Google Translate extension to Chrome, go to the Chrome Web Store, search for "Google Translate," and click the "Add to Chrome" button, then "Add extension" to confirm. The extension icon will appear in your toolbar, and you can click the puzzle piece icon to pin it for easy access.

1. Open Google Chrome.
2. Go to the Chrome Web Store and search for "Google Translate".
3. Click the "Add to Chrome" button on the Google Translate extension page.
4. In the pop-up box that appears, click "Add extension" to confirm the installation.
5. Click the puzzle piece icon (Extensions) in your toolbar and click the pin icon next to Google Translate to pin it for easy access.

To use this tool it will require you to view our email in the google chrome browser.

## Food For Thought - Fortnightly Quote

Your attitude determines your direction.

## Police Crime Stats

[Week of 10<sup>th</sup>-16<sup>th</sup> November 2025](#)

[Week of 17<sup>th</sup>-23<sup>rd</sup> November 2025](#)

**THE CRIME STATS ARE FOR MEMBERS OF NEIGHBOURHOOD SUPPORT WAITĀKERE ONLY, they are not to be copied / uploaded / shared on Websites / Facebook / Neighbourly or reformatted in any way.**

If you have friends or family who would like to receive this email please get them to use this link to join - <https://forms.gle/smUkoHYVnSSUX4iD8>

## ONLINE SCAMS - Fraud/Scam/Cyber

Online scams are intended to manipulate or trick people into giving away their personal details, financial details, or money.

If you, or think someone you know, may have been the victim of an online scam, fraud, abuse or harassment, you can [report it online to Police](#).

Common forms of online scams include:

- Phishing or banking scams
- Job offer scams
- Death threat scams
- Inheritance scams
- Lottery scams

A scam becomes fraud when a scammer gets someone's personal or financial details and uses them for their own gain or receives money from their target under false pretences. Fraud is a criminal offence.

## Include relevant evidence and documents in your report

Providing as much information as possible helps us in processing your report.

This could include:

- bank statements
- emails
- texts
- social media accounts / activity

You can report other online incidents such as unsolicited emails (e.g., phishing) and online trading complaints through [Netsafe\(link is external\)](#).

## Fraud/Scam/Cyber report

If you see anything suspicious contact Police immediately on 111 or if it has already happened call 105 or Crime Stoppers Anonymously on 0800 555 111.

**FREE for Existing NSW Members  
Please Complete to Receive the NEW NS Stickers**

**\*\*We have received the replacement Camera Operating stickers and we will be posting them out in the coming week.**

**\*\*Please note if you have already requested them when you signed up recently, you will receive them also.**

If you haven't already, register below to receive 3 Camera Operating Stickers for FREE

Click [HERE](#) to receive the new Camera Operating stickers



## West Auckland CPNZ Groups Need You

- ▷ ALL AGES (FROM 14+)
- ▷ COMMITMENT OF 4 HOURS PER MONTH
- ▷ DAYTIME OR EVENING
- ▷ TRAINING, UNIFORM AND EQUIPMENT PROVIDED
- ▷ HELP KEEP YOUR COMMUNITY SAFE
- ▷ HELP WITH MISSING PERSON SEARCHES
- ▷ DETER, OBSERVE AND REPORT
- ▷ "EYES AND EARS" ONLY
- ▷ PATROLLING IN PAIRS IN A SIGN WRITTEN VEHICLE
- ▷ BE PART OF AN AWESOME VOLUNTEER GROUP
- ▷ ATTEND LOCAL COMMUNITY EVENTS
- ▷ POLICE SECURITY CLEARANCE CHECK AND DRIVERS LICENSE REQUIRED



CONTACT US NOW  
E [waimatawest@cpnz.org.nz](mailto:waimatawest@cpnz.org.nz)  
M 021 280 0700  
W [WWW.CPNZ.ORG.NZ](http://WWW.CPNZ.ORG.NZ)  
OR USE THE QR CODE ABOVE TO JOIN



## NEW - Looking Out For Our Environment

### Plant Me Instead Booklet

### Plant Me Instead: Protecting our natural spaces

Did you know many of the Aotearoa/New Zealand's worst invasive weeds started out as ornamental garden plants?

Overtime, these plants have 'jumped the fence' and gone wild spreading rapidly and choking out native ecosystems. Today, councils, government agencies, landowners and spends millions of dollars and volunteers thousands of hours trying to control them.

But you can help stop the spread - starting in your own backyard.

### Chose the right plants - make a big difference

The Plant Me Instead booklets highlight the worst environmental weeds in your region and offers locally available alternatives—both native and non-native—that are non-invasive and beautiful. Whether you're designing a new garden or replacing weedy plants, these guides help you plant smarter.

### Why it matters

Replacing invasive plants helps:

- Protect native wildlife and habitats.
- Safeguard waterways and wetlands.
- Reduce the cost of weed control.
- Lower fire risks in rural and urban areas.
- Support community conservation efforts.

Small changes in your garden can make a big impact for generations to come.

### Be part of the solution

- Avoid planting species known to escape.
- Replace existing invasive plants with safer alternatives.
- Share this knowledge with friends, neighbours, and local groups.
- Choose native plants where possible—they belong here and support local wildlife without causing a problem.

### Auckland

- [Auckland](#) (PDF, 2.93 MB)
- [Order by email](#)



# OUR MAGAZINE – Supplied by Waterford Press Ltd

### HOW TO JOIN, CONTACT & FOLLOW US

#### Neighbourhood Support Waitakere

It's FREE to Join!  
Be a part of the Community Connection movement!

To join Neighbourhood Support Waitakere use the QR Code or go to our website – <https://www.nswaitakere.org.nz/join-us-now>

Office phone – 09 8380132 / 021 023 2064

Email address – [info@nswaitakere.org.nz](mailto:info@nswaitakere.org.nz)

Office based at – 7 Buscomb Ave, Henderson as Henderson Police Station  
PO Box address – PO Box 21560, Henderson, 0650

Facebook – <https://www.facebook.com/NeighbourhoodSupportWaitakere>

Instagram – <https://www.instagram.com/nswaitakere>

Website – [www.nswaitakere.org.nz](http://www.nswaitakere.org.nz)

#### ITP

The Inspector Not Professional

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Year 6-8 Learning Zone

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www.masseyprimary.school.nz

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Monday to Friday 8:30am - 5:30pm  
Saturday 8:30am - 12:00pm

www.pitstop.co.nz

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SERVICING WORTH SHORE AND WEST AUCKLAND COMMUNITIES

478 8567 FOR YOUR FREE ASSESSMENT

www.securityco.co.nz

### NZ Police Prevention Advice

#### Vehicle & Online Prevention Tips

#### Volunteers Needed

##### WEST AUCKLAND PATROLS NEED YOU

- ALL AGES (FROM 17+)
- COMMITMENT OF 4 HOURS PER MONTH
- DAYTIME OR EVENING
- TRAINING, UNIFORM AND EQUIPMENT PROVIDED
- HELP KEEP YOUR COMMUNITY SAFE
- HELP WITH MISSING PERSON SEARCHES
- DETER, OBSERVE AND REPORT
- "EYES AND EARS" IN PAIRS
- PATROLLING IN PAIRS IN A SIGN WRITTEN VEHICLE
- BE PART OF AN AWESOME VOLUNTEER GROUP
- ATTEND LOCAL COMMUNITY EVENTS
- POLICE SECURITY CLEARANCE CHECK AND DRIVERS LICENSE REQUIRED

CONTACT US NOW

✉ [waimatatawest@cpnz.org.nz](mailto:waimatatawest@cpnz.org.nz)  
☎ 021 280 0700  
🌐 [WWW.CPNZ.ORG.NZ](http://WWW.CPNZ.ORG.NZ)  
OR USE THE QR CODE ABOVE TO JOIN

### Message From Auckland Emergency Management

Auckland Emergency Management (AEM) has been actively engaged in strengthening West Auckland's resilience and readiness for emergencies. Recently, we launched the Local Board Emergency Resilience and Response Plans, marking a significant step toward empowering communities across Auckland. These plans provide tailored strategies for each local board, ensuring that residents, businesses, and community groups are equipped with the knowledge and tools to respond effectively during an emergency.

In addition to the launch of these plans, AEM has been attending a wide range of events and meetings throughout the region, providing an invaluable opportunity for participants to learn from each other and deepen their understanding of the vital role of civil defence and emergency management in safeguarding Auckland's residents.

Through these initiatives, Auckland Emergency Management is helping to create a city that is not only prepared for emergencies but also united in its efforts to build a resilient, connected, and well-informed community. Whether it's launching new plans, attending community events, or running forums, AEM is committed to ensuring Auckland is ready to face whatever the future holds.

### Message From Fire and Emergency NZ

**Lithium-Ion (Li-ion) batteries** are everywhere, from e-bikes, e-scooters to vaping and power tools. They are light, compact, and long-lasting, but can be a fire hazard if they are damaged, mishandled, or improperly disposed.

Never store or leave batteries or devices in areas where they can be exposed to heat, moisture, direct sunlight or in parked vehicles where they can quickly heat up.

**Fire safety tips**

- Do your research. Only purchase and use devices and equipment from reputable manufacturers and suppliers.
- Only use chargers and batteries supplied with the device, or certified third-party charging equipment compatible with the battery specifications (same voltage and current).
- Move it outside, away from any flammable material and windows or doors.
- Small devices can be dropped into a bucket of water if it can be done safely.
- If your device starts to smoke or release fumes, evacuate immediately to a safe location and call 111.

**Li-ion battery disposal**

- Do not put lithium ion batteries in the rubbish.
- Recycling is always the best option - contact your local council for a recycling location.
- Do not leave discarded batteries in piles.

**Battery disposal**

- Evacuate immediately and close doors (if safe) to slow the spread of fire.
- Once in a safe location, call 111 and wait for firefighters to arrive.
- Never go back inside, for any reason. Battery gases, vapour and smoke are highly toxic and flammable and must not be inhaled.

flat surface - when you're home and awake.

- Do not overcharge your batteries. When your item is fully charged, disconnect it from the charger.

flat surface - when you're home and awake.

Never store or leave batteries or devices in areas where they can be exposed to heat, moisture, direct sunlight or in parked vehicles where they can quickly heat up.

Do not overcharge your batteries. When your item is fully charged, disconnect it from the charger.

Evacuate immediately and close doors (if safe) to slow the spread of fire.

Once in a safe location, call 111 and wait for firefighters to arrive.

Never go back inside, for any reason. Battery gases, vapour and smoke are highly toxic and flammable and must not be inhaled.

Recycling is always the best option - contact your local council for a recycling location.

Do not leave discarded batteries in piles.

### A Note from the Editors

Welcome to our 2025/2026 magazine!

Sarah joined our Neighbourhood Support Waitakere Whānau at the end of January, and we both haven't stopped since then.

Over the past year NSW have strengthened connections with our strategic partners, local businesses and other community organisations we work alongside. It has provided us with the power to work both more collaboratively as well as providing the opportunities, to promote our partners via our own network, on social media, as well as attending events and where they may not be able to attend also.

We both are looking forward to supporting our local community members who want to have those Community Connections, creating hyper local sustainable street groups, who Reach Out - Look Out - Help Out each other, providing resilience in streets, prevention of crime, looking out for our vulnerable, sharing kai, holding Maruaki Street Events Get Together's, supporting sustainable NS street groups.

None of this would be possible without our wonderful committee. We thank them for their continued ongoing support. We would like to acknowledge and thank our funders & partners, without them we would not be able to continue supporting our local communities.

We would like to acknowledge our sponsors for our Safer Plates & Free Tool Engraving events, for which we would like to acknowledge - West City Autos, Mega Mire 10 Westgate & Henderson and Stanley Black & Decker. Thank you!

Finally, we thank all of you, our wonderful members, supporters and our NSW network. Please do come and say hi to us if you see us at an event or in your community.

Reach Out - Look Out - Help Out  
Whakaneheneh, Titiro, atawhai atu

Sharon & Sarah - NS Waitakere

### A message from our CHAIR Michael Chan Foung

Talata Lava and Warm Greetings to all our Strategic Partners, Funders, Sponsors, Supporters, and the networks we work alongside.

On our quest to find someone to fill the PT Role at NSW we managed to secure Sarah Leska.

Sarah has been a great inclusion to the Neighbourhood Support whānau with Sharon they have both hit the ground running.

Thanks & acknowledgments to our CPNZ West groups and NZ Community Policing Teams for their support and ensuring our Safer Plates Events continue to run consistent, successfully.

Sponsorship from West City Autos group, Mire 10 Mega Westgate & Henderson and Stanley Black & Decker provided our organisation with the support to update our drills, sign writing, bear drops and maintenance of the trailer, again you all have played a huge part in our goal to reduce plate theft.

You will be aware that NS Waitakere became the Kaiaua's of NS North Shore in May 2022. We are now pleased to announce that a new Neighbourhood

### Safer Plates & Free Tool Engraving Events

Neighbourhood Support Waitakere and our Community Policing teams have been running the Safer Plates events program consistently since 2012. We also work alongside our local Community Patrol Teams in our area.

We are grateful to the business venues who co host us for these events, we would not be able to do what we do without their support.

During this time, we have changed the number plates screws on almost 8400+ vehicles.

We also provide the FREE tool engraving to our Trailers or for residents to bring along their home tools to be engraved.

If you require any further information, please contact our office on 098380132

Our events are posted on Facebook on the **Neighbourhood Support Waitakere**, and the **North Shore, Rodney & West Auckland Police** page, also via **The Community - events for 50+** website, and on our website event page [www.nswaitakere.org.nz/events](http://www.nswaitakere.org.nz/events)

For the small cost of \$4 - \$1 per "Stainless Steel" screw used, to cover the purchasing cost, you can have your screws charged to Safer Screws, and the service is FREE to our SuperGold Card Holders.

We also provide the FREE tool engraving to our Trailers or for residents to bring along their home tools to be engraved.

If you require any further information, please contact our office on 098380132

With 30+ local Emergency Responders and Community Services Heroes attending this event, our amazing local community came along and supported the wonderful event.

The sun was out in full making for a very hot day. With skilled pre-planning, we had free water and sunscreen on hand.

Our FREE sausage sizzle went down a treat and more than 850+ sausages were eaten!

We had fabulous acts on the day and everyone loved our Zumba group, Alas Dance 4 Health, who got everyone up and moving. Shades of Grey and Resuga had everyone singing along to their songs. Our St Johns resuscitation challenge was great and our NZP, FENZ and St Johns reps took up the challenge on the day.

Both adults and children had fun visiting the attending agencies to get their event passport stamped and to find out about their services.

The Henderson Heroes Planning Team are already in planning for our 2026 Henderson Heroes event.

Proudly brought to the Community by the Henderson Town Centre Community-Led Plan

### Hidden Disabilities Sunflower

What is the Hidden Disabilities Sunflower?

The Hidden Disabilities Sunflower is a simple tool for you to voluntarily share that you have a disability or condition that may not be immediately apparent - and that you may need a helping hand, understanding, or more time in shops, at work, on transport, or in public spaces.

Just because you can't see it, doesn't mean it is not there

Globally 1 in 7 of us live with a disability. That is approximately 1.3 billion people.

But while some of us experience a disability that is visible, many have a non-visible condition or experience a combination of both visible and non-visible conditions. These disabilities can be temporary, situational or permanent.

They can be neurological, cognitive and neurodevelopmental as well as physical, visual, auditory and include sensory and processing difficulties. They can also be respiratory as well as chronic health conditions such as arthritis and diabetes, chronic pain and sleep disorders.

Making the invisible visible

As diverse as these conditions are, so are your individual access needs and the barriers you face in your daily life. So you can opt to wear the Sunflower to discreetly be seen in shops, at work, on transport, or in public spaces.

People choose to wear the Sunflower to discreetly indicate that they have an invisible disability and may need extra assistance or simply more time.

Not every disability is visible.

Some are just not obvious.

HiddenDisabilitiesStore.com

# NS Manaaki Street Events

## Manaaki Street Event Checklist

- Getting started / Planning your Manaaki St event / Support team
- Decide what type of Manaaki St event you are going to hold
- Location
- What to note on the invitation – what residents need to bring / what you need help with
- Advertising your event – contact the NS office if you need help with your flyer/ invitation
- Be good hosts 😊

### Your NS office can help with

- Setting up a flyer, printing and we can post them to you – reach out to the office 098380132 if you need help.
- If you have children attending, we can supply Manaaki Street Books / colouring in sheets and chalk.



'Manaaki' - to support, take care of, give hospitality to, protect, and show respect, generosity, and care for others.



**Contact us – 098380132**  
[www.nswaitakere.org.nz](http://www.nswaitakere.org.nz)



We thank our Strategic Partners, Funders, Sponsors and Community organisations that work alongside us for their ongoing support to our organisation.

